



## Certificate III in Community Services CHC32015

*Make a difference*

Are you a good communicator who is passionate about making a positive difference in the lives of others? Start your rewarding career now with the Certificate III in Community Services CHC32015.

### Course Information

Start your rewarding career in the Community Services sector with the Nationally Recognised Certificate III in Community Services CHC32015. Community Services is considered a major growth area, with strong career prospects and increasing job openings. This course covers a broad range of interesting topics that will introduce you to the community services sector. You will learn to support individuals and groups while adopting a person-centred approach. You will develop the skills and knowledge required to gain an entry role in the community services sector and start a new and rewarding career, or progress in your current role. You will have the opportunity to progress to one of our Diploma courses if you wish to advance.

This course is for anyone who is interested in gaining a role at a community services organisation, or to support individuals in the community. It is also for those already working in the area needing to formalise or upgrade their qualifications. There are no pre-requisites to enter this course.

### Pricing

Currently, the QLD Government is offering funding for this course. Training Tailor Made (TTM) are Skills Assure Suppliers of Government Funding. Please contact us to check which funding you are eligible for:

- Free (Skiing Queenslanders for Work (SQW))
- \$50 non-concessional (Certificate 3 Guarantee)
- \$30 concessional (Certificate 3 Guarantee, Back to Work)
- Full fee: \$2,100 or \$1,800 (concessional)

### Why study Community Services with us?

- Over 90% student satisfaction rate
- Assessments: Written assessments and practical assessments, no essays or exams
- Duration: Approximately 6 months with flexible and self-paced options
- Flexible learning options: in class, online or blended options with lecture recordings each week
- Start any time
- Progress to the Diploma (funding is available for eligible students)
- We have connections with employers to point you in the right direction for your new role
- Ongoing support and tailored learning environment
- We are Skills Assure Suppliers of Government Funding, gain your qualification for a low cost or no cost
- User-friendly resources and assessments, accessible 24/7

- Graduate feeling confident, competent, and ready to enter the workplace, with the help of our industry recognised trainers

## Course Details

### You will learn:

- The fundamentals of a person-centred approach
- To support diversity and inclusion
- How to empower individuals to improve their lives
- How to tailor support to meet the needs of individual clients
- You will learn to advocate for clients
- How to support client independence and wellbeing
- How to work effectively within the health and community care sector
- How to implement behaviour support strategies
- How to assist and support clients to participate in community settings
- How to work safely when providing direct care

## About the Course

### Potential Career Outcomes

- Support Worker
- Case Worker
- Family Support Worker
- Welfare Support Worker
- Community & Personal Service Worker
- Community Access

### Awarded by

Training Tailor Made | **RTO** 31729

Australian Pacific Services Pty Ltd | **ABN**: 29104039

### Entry Requirements

There are no entry requirements for this qualification, as per the CHC Community Services Training Package.

It is recommended that you:

- Have sufficient language, literacy, and numeracy skills
- Have access to a computer
- Have basic computing skills
- Be able to obtain a Blue Card
- Be at least 15 years of age

## Course Units

### 12 UNITS IN TOTAL

#### 5 CORE UNITS

CHCDIV001	Work with diverse people
CHCCCS016	Respond to client needs
HLTWHS006	Manage personal stressors in the work environment
HLTWHS002	Follow safe work practices for direct client care
CHCCOM005	Communicate & work in health or community services

#### 7 ELECTIVE UNITS

CHCCOM001	Provide first point of contact
BSBINM301	Organise workplace information
CHCADV001	Facilitate the interests and rights of clients



# Training Tailor Made

VOCATIONAL EDUCATION & TRAINING

Australian Pacific Services Pty Ltd | ABN 29 104 039 956 | RTO 31729

- BSBWOR301 Organise personal work priorities & development
- CHCMHS001 Work with people with mental health issues
- CHCDIS003 Support community participation & social inclusion
- CHCCCS009 Facilitate responsible behaviour



Suite 101, Metro Market Shopping Centre,  
(Above Domino's Pizza)  
33 Hollywell Rd, Biggera Waters, QLD, 4216

**Phone : (07) 5537 4239**

[www.trainingtailormade.com.au](http://www.trainingtailormade.com.au)

[admin@trainingtailormade.com.au](mailto:admin@trainingtailormade.com.au)

